

Credentialing

Oregon

Phone: (541) 225-3747
Fax: (541) 225-3644
Email: credentialing@pacificsource.com

Idaho (IPN)

Phone: (208) 333-1513
Fax: (208) 433-4604
Email: credentialing@ipnmd.com

Contact for:

- General credentialing questions
- Check the status of credentialing
- Check the status of recredentialing
- Application questions

Contracting

Idaho

Fax: (208) 433-4634
Email: IDcontracting@pacificsource.com

Montana

Fax: (406) 422-1010
Email: MTcontracting@pacificsource.com

Oregon

Fax: (541) 225-3643
Email: ORcontracting@pacificsource.com

Contact for:

- General contract questions
- New contract requests
- Check the status of a contract
- Renegotiate rates
- Application questions

Provider Operations

Phone: (541) 684-5580 or
(800) 624-6052, ext. 2580
Fax: (541) 225-3643
Email: ProviderNet@pacificsource.com
Email: MedicaidProvNet@pacificsource.com

Contact for:

- Check provider participation status
- Verify Medicare or Medicaid participation
- Add, delete, or correct provider demographics
- Add or delete a provider from your group
- W9 and 1099 updates
- Roster and IPA updates

Provider Service

Oregon

Phone: (541) 246-1457 or (855) 247-7575
Fax: (541) 225-3643
Email: ORProviderService@pacificsource.com

Idaho

Phone: (541) 246-1459 or (855) 246-1459
Fax: (208) 433-4634
Email: IDProvNet@pacificsource.com

Montana

Phone: (541) 246-1459 or (855) 246-1459
Fax: (406) 422-1010
Email: MTProvNet@pacificsource.com

Washington

Phone: (541) 246-1457 or (855) 247-7575
Fax: (541) 225-3643
Email: WAProvNet@pacificsource.com

Contact for:

- Provider education requests
- Request on-site visits
- InTouch training or troubleshooting
- Allowed amount requests
- Claim questions
- Claim denial research
- Codebook inquiries
- 835/EFT inquiries