

Welcome to PacificSource!

We know you have lots of questions about your health plan, and we're here to help.

Watch the mail for your ID cards, which should arrive in a few days. If you need to see a doctor or fill a prescription and your ID card has not arrived yet, you can [print a temporary ID card](#) from our website and use it until your actual card arrives.

Looking for a doctor? Search our [online directory](#) to find doctors, urgent care centers, and other providers and facilities. To see if your current provider is in our network, search by name.

Extras you receive just by being a PacificSource member:

- Online health and wellness center powered by WebMD
- Weight management programs
- Prescription drug discounts
- Prenatal care and vitamins
- Global emergency assistance

[View Extras](#) ▶



Tanya

One of many real people who answer your calls.



Your Benefits

A Benefit Summary was included with your enrollment materials. This document summarizes what is covered by your plan, as well as what your share of the costs will be.

If you did not receive a Benefit Summary, you can access your full member handbook and other plan tools online with [InTouch for Members](#). InTouch allows you to check on the status of claims, deductibles, and any other limits you may want to track. You can even order more ID cards through InTouch.

More questions? We're here to help!

- Want to talk to a live person? Call us toll-free at (888) 977-9299. Real people always answer the phone at PacificSource. You can also email us at cs@pacificsource.com.
- Check out our [web page just for new members](#), it's full of great information and answers more of your questions.
- Are you the DIY type? Explore our website at PacificSource.com, we have lots of resources for you.