

Electronic Claims Transmission

Save Time and Money
and Reduce Errors
Through Electronic Claims
Transmission

About Electronic Claims Transmission

PacificSource would like to help your practice save time and money and reduce errors through electronic claims transmission. The following information offers you the opportunity to increase productivity through electronic transmission and billing.

What is an electronic claim?

The term "electronic claim" simply means submission of billing information in an electronic format rather than on paper. Electronic billing, EMC, and electronic claims all mean the same thing.

What types of claims can be transmitted electronically?

PacificSource accepts all types of medical claims electronically, including:

- Professional services
- Hospital services
- Durable medical equipment

- Ambulance service
- Ambulatory surgery centers
- Urgent care centers
- Dental services

Can I be confident that the new process will go smoothly?

Yes. Electronic claims are nothing new to PacificSource. We've been successfully accepting electronic claims from provider offices since 1988. Electronic billing removes several steps, eliminating possibilities for error in the process. Your office will realize greater efficiency through a more streamlined process.

What are the advantages of sending claims electronically?

Some of the benefits providers can realize by transmitting claims electronically include:

- Faster reimbursement. By eliminating the time it takes for mailing, internal routing, and data entry, claims are in our system much faster and are in line for payment sooner.

**Our Payer ID
number is 93029**

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- Reduced costs. Electronic billing saves your office money by eliminating the cost of forms, postage, and staff time.
- Maintenance of high claim quality standards. Electronic claims transmittal helps prevent errors and omission of required information.

In a study sponsored by the state of New Jersey, providers reported saving an average of 35 percent per claim. Standard information formatting has contributed to a reported 21 percent decrease in initial claim rejections. Offices report saving an average of 30 days in collecting accounts receivable. That's money to your office 52 percent faster than standard billing.

Finally, we absorb transaction costs as an incentive for providers to submit claims electronically.

These benefits can be translated into increased efficiency and productivity, resulting in improved patient relations.

Getting Started

Our Payer ID number is 93029. For information on connecting to an electronic clearinghouse, please contact any one of the following companies. If you prefer to use a clearinghouse other than those listed below, your clearinghouse should forward your claims to one of our contracted clearinghouses.

Affiliated Network Services

20 South Clark Street, Ste. 1810
Chicago, IL 60603
800.417.6693
ANSdirect.com
Transactions: Dental claims

AMB/MCPS

Attn: Steve Singer
4475 SW Scholls Ferry Road, Ste. 206
Portland, OR 97225
877.791.5863, ext. 12
Fax: 503.291.7839
MCPS-Inc.com
Transactions: Professional claims, 835 remittance

Emdeon (formerly WebMD)

26 Century Boulevard, Ste. 601
Nashville, TN 37214
615.885.3700
www.WebmdEnvoy.com
Transactions: Professional, institutional, and dental claims

Office Ally

16703 SE McGillivray Blvd., Ste 200
Vancouver, WA 98683
866.575.4120
OfficeAlly.com
Transactions: Professional and institutional claims, 835 remittance

Payer Connection

Attn: Dean Hill
12122 SW Breyman Avenue
Portland, OR 97219
503.421.4621
PayerConnection.com
Transactions: Professional claims, 835 remittance

RelayHealth (formerly McKesson and Per-Se)

One Post Street
San Francisco, CA 94104
415.983.8300
McKesson.com
Transactions: Professional and institutional claims, 835 remittance

If you have questions, you are welcome to contact our Information Technology Department at 800.624.6052, ext. 5251 or e-mail info@pacificsource.com.



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