



PacificSource
HEALTH PLANS

**835 Transaction Companion Guide
Healthcare Claim Payment/Advice**

Version 004010X91A1 (Addendum)

Preface

This Companion Guide to the ASC X12N Implementation Guides adopted under HIPAA clarifies and specifies the data content being requested when data is transmitted electronically to PacificSource Health Plans. This guide is intended to convey information that is within the framework of the ASC X12N Implementation Guides adopted for use under HIPAA. The Companion Guide is not intended to convey information that exceeds the requirements or usage of data expressed in the Implementation Guides.

Updated copies of this and other guides may be downloaded from our Web site at www.pacificsource.com, or you may request a copy by contacting our Information Systems Department at (541) 684-5251.

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Getting Started

Electronic Claims Payment Registration

Each entity wishing to receive payment funds or remittance electronically from PacificSource will be required to submit a completed Electronic Remittance Advice (835) Enrollment Form. The form may be downloaded from the For Providers/Forms section of our Web site. Please allow 10 to 15 business days for account setup and validation by the financial institution referenced within the enrollment form.

PacificSource will contact you when your account setup is complete and inform you when testing may begin for specified transactions.

Compliance Checking

PacificSource Health Plans will follow HIPAA compliance rules based on the “National Electronic Data Interchange Transaction Set Implementation Guide” for the “Health Care Claim Payment/Advice”, commonly know as the “835 Implementation Guide”. PacificSource does not require an acknowledgement file (X12N 997).

Testing Overview

Once the account setup is complete and trading partner has been approved to begin testing, the 835 files will be placed in the trading partner’s mailbox during PacificSource’s next scheduled payment cycle. Paper EOPs and payment will continue to be sent as normal, until the trading partner has notified PacificSource of the acceptance of the 835.

Connectivity with PacificSource

Transmission Methods

PacificSource currently offers four options for ERA/835 file transmission. These options are as follows:

1. File is delivered to the provider's FTP site. This must be a non-secure FTP site, and PGP encryption is used for data security.
2. File is delivered via the provider's clearinghouse. Please contact our Information Technology department at (541) 684-5251 for a current listing of contracted clearinghouses.
3. File is delivered to the provider via secure e-mail.
4. File is placed on PacificSource's secure FTP site for retrieval. PGP encryption is not used on this option, since our FTP site maintains a secure connection with the client.

During enrollment, you will be asked to choose your preferred method, and PacificSource will request specific information at that time.

Contact Information

EDI Customer Service and Technical Support

PacificSource Health Plans
Information Systems
PO Box 7068
Eugene, OR 97401
(541) 684-5251, or
(800) 624-6052, ext. 2251

You may also submit questions or problems by e-mail to edisupport@pacificsource.com.

Envelope/Segment Information

ISA

SEGMENT/ ELEMENT	ELEMENT DESCRIPTION	USE	Min/Max	ATTRIBUTES		Comments
				Data Type	Codes/Values or Format	
ISA01	Authorization Information Qualifier	R	2/2	ID	00	
ISA02	Authorization Information	R	10/10	AN		No information required
ISA03	Security Information Qualifier	R	2/2	ID	00	
ISA04	Security Information	R	10/10	AN		No information required
ISA05	Sender Interchange ID Qualifier	R	2/2	ID	ZZ (mutually defined)	Mutually defined identifier provided by sender.
ISA06	Interchange Sender ID	R	15/15	AN	PACIFICSOURCE	
ISA07	Interchange Receiver ID Qualifier	R	2/2	ID	ZZ	Mutually defined identifier provided by sender.
ISA08	Interchange Receiver ID	R	15/15	AN		Trading Partner ID
ISA09	Interchange Date	R	6/6	DT	YYMMDD	
ISA10	Interchange Time	R	4/4	TM	HHMM	
ISA11	Interchange Control and ID	R	1/1	ID	U	
ISA12	Interchange Control Version	R	5/5	ID	00401	
ISA13	Interchange Control Number	R	9/9	N0		Assigned by Sender
ISA14	Acknowledgement Requested	R	1/1	ID	0, 1	Defined at Trading Partner Setup
ISA15	Usage Indicator	R	1/1	ID	P=Production, T=Test	PacificSource relies on this indicator
ISA16	Component element	R	1/1		:	

GS

			ATTRIBUTES			
SEGMENT/ ELEMENT	ELEMENT DESCRIPTION	USE	Min/Max	Data Type	Codes/Values or Format	Comments
GS01	Functional Identifier Code	R	2/2	ID	HP	
GS02	Application Senders Code	R	2/15	AN	PACIFICSOURCE	
GS03	Application Receiver's Code	R	2/15	AN		Trading Partner ID
GS04	Date	R	8/8	DT	CCYYMMDD	
GS05	Time	R	4/4	TM	HHMM	
GS06	Group Control Number	R	1/9	N0		Assigned by Sender
GS07	Responsibility Agency Code	R	1/1	ID	X	
GS08	Version/Release/Industry Identifier Code	R	1/12	AN	004010X091A1	