

What Our **Idaho** **Customers** Say **About Us**

Idaho Client Testimonials



Several Idaho businesses are already PacificSource customers under their parent organization's coverage. Here's what they have to say about their relationship with us:

Quick Resolution and Turnaround Time

"We have been very pleased with the service PacificSource Health Plans has provided. I have been in charge of plan administration for health insurance for most of the three years we've been associated with PacificSource, and I have always received a quick resolution to any problem I've presented. Their claims turnaround time is very prompt, and you always speak to a live person when calling their Customer Service Department."

—Jeannie Knight, Accounting/Payroll Manager
Interpath Laboratory

Talented and Knowledgeable employees

"Like most businesses, we initially chose our healthcare provider because of price. While price is important, we chose to renew with PacificSource Health Plans for many other reasons—their excellent Web site, their quick claims payment, and especially the personal response of their talented and knowledgeable employees. We look forward to a long relationship with PacificSource."

—Shelby McKey, Firm Administrator
Yturri Rose LLP, Attorneys at Law

A Good Decision

"Choosing PacificSource as our health plan was a very good decision. They are efficient, cooperative, and always willing to help solve any employee issues that may arise."

—Jane Schlappi, Personnel Manager
Columbia Helicopters, Inc.

PacificSource is thrilled to expand into Idaho. Our core values of partnership, community, and service excellence are certain to resonate strongly with Idahoans.



Boise: 208.342.3709 • 888.492.2875
Coeur d'Alene: 208.665.7976 • 800.688.5008
Idaho Falls: 208.522.1360 • 800.688.5008

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